

Client Booking Form

1. Personal Details

Name

Date of Birth

Address

Home Telephone
Number

Mobile Number

Name of emergency
contact

Telephone number of
emergency contact

Email address

2. Course/Activity Details

Course/activity name -

Date of course/activity -

Experience

Please detail any experience
you have of this activity

Food / Diet Preferences

Medical

Please detail any medical
conditions, disabilities or allergies
you have or have had, which may
be relevant to this activity

Some examples include Diabetes, Asthma &
any Heart conditions.

If in doubt, please consult with your doctor over your suitability for these activities.

Please complete this section if taking part in gorge walking.

Height (feet / inches)	Waist size (inches)
Weight (Kg)	

Please sign below or print your name to confirm acceptance of our terms and conditions, within these pages.

Signature	Date
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Terms and Conditions

1. Fees

1.1. If your course/activity date is within six weeks from now, the full course/activity fee is due with the booking form; otherwise a deposit of 50% is due, with the balance to be paid six weeks from the start of the course/activity date. Where payment is made by credit/debit card, the deposit balance will be deducted by Seren Ventures, six weeks from the start of the course date.

2. Cancellation by Seren Ventures

2.1. Where Seren Ventures cancels a course, we will refund your course/activity payment in full.

3. Cancellation by you

3.1. If you cancel a booking with Seren Ventures and give us 42 days notice or more, we will refund 75% of your course/activity fee if paid in full at the time of booking. Where a 50% deposit is paid at time of booking, then half of the deposit will be refunded.

3.2. If the cancellation notice is 28 days or more, we will refund 50% of your course/activity fee if paid in full at the time of booking. Where a 50% deposit is paid at time of booking, then no refund will be made.

3.3. Where notice is 27 days or less, we are unable to refund any of the course/activity fee.

4. Activity risk

4.1. We draw your attention to the fact that adventure pursuits in the mountains are activities with a risk of personal injury or death. Clients recognize and accept that risk when taking part in activities with Seren Ventures.

5. Insurance

5.1. Seren Ventures carries full public liability insurance but we recommend you take out appropriate personal accident and cancellation insurance for your activity/course. If you already have insurance, please check it covers you for the activities you will be undertaking with Seren Ventures. Please contact us if you require details of insurers, which are available also on our website.

6. Weather

6.1. We operate in the mountains, where the weather can determine what we are able to do. Client safety is our first consideration and there may be occasions where we are unable to complete a course/activity due to the prevailing weather.

7. Children

7.1 Children (persons under 18) may only take part in activities with Seren Ventures, when accompanied by their parent or legal guardian.

8. Medical Conditions

- If you do not declare medical conditions on this form relevant to an activity being undertaken, we reserve the right to refuse your participation in the activity.